

03 October 2018

Dear PPECB Stakeholders

PPECB SYSTEMS ONLINE

As you may be aware the PPECB suffered a malware attack on 14 September 2018 compromising its servers across the business. As a result the PPECB has been unable to make payments, generate and process invoices, provide operational data to industry and receive and respond to emails.

Our connectivity has since been restored at head office and we hope to have all regions online next week.

We are currently in the process of finalising and issuing the backlog of invoices which have yet to be billed. Over the next few weeks we hope to have issued all outstanding invoices and ensure all billing is up-to-date. As a result of this clients can expect to receive multiple invoices in coming weeks.

Furthermore, we wish to assure suppliers that we will be making every effort to make outstanding payments as swiftly as possible in the coming weeks.

Our Business Information systems are currently being restored and we will begin processing report requests from Monday 8 October 2018. We ask for your continued patience while our reporting department works through the backlog of requests.

We once again would like to apologise for any inconvenience this incident has caused and ask that you please bear with us as we work to bring all our ICT systems online. To our knowledge there has been no disruption to the exports as a result of this incident. We however invite clients to contact us to report any concerns or challenges they have experienced.

Furthermore, we wish to sincerely thank our clients, suppliers and stakeholders who have supported our employees in their tasks - your cooperation, patience and flexibility is greatly appreciated.

Please do not hesitate to contact head office should you require further assistance.

Yours sincerely

**Johan Schwiebus**
CFO, the PPECB**Board Members:**

J Atwood-Palm, C Garrett, K Katoo, A Kruger, M Mashaba (Vice-Chairperson),
A Petersen (Chairperson), M Ramasodi, E Scholtz, A Shipalana, M Slabber